

ASL Information as of April 20, 2020

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APAC

- Far East: [China](#), [Hong Kong](#), [Taiwan](#), [South Korea](#)
- South East Asia: [Indonesia](#), [Malaysia](#), [Singapore](#), [Thailand](#), [Vietnam](#)
- India Subcontinent: [Bangladesh](#), [India](#)

EMEA

- Eastern Europe & Austria: [Austria](#), [Czech Republic](#), [Hungary](#), [Poland](#), [Slovakia](#)
- France & Maghreb: [France](#), [Morocco](#), [Tunisia](#)
- Germany: [Germany](#)
- Nordics: [Denmark](#), [Finland](#), [Sweden](#)
- Southern Europe: [Portugal](#), [Spain](#), [Turkey](#)
- Western Europe & Africa: [Belgium & Netherlands](#), [Russia](#), [South Africa](#), [Switzerland](#), [UK](#)

Americas

- LATAM: [Argentina](#), [Brazil](#), [Chile](#), [Mexico](#), [Peru](#)
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APAC Far East

China

- **Operational with limitations**

Wuhan operations

- Air: Wuhan airport is open for domestic flight but international flight is still restricted. DACHSER shipment from / to Wuhan will need to go via NCG
- Sea: Wuhan port and terminal are open, however feeder service is only partially recovering.
- Rail: Wuhan rail terminal and services are open, but only accept bookings for cargo from Hubei province.

China in general

- Air: Civil Aviation Administration of China (CAAC) limits incoming and outgoing passenger flights to a maximum of one per airline per foreign country each week, effective from March 29, further restraining belly capacity.

Hong Kong

- **Fully operational**

Taiwan

- **Fully operational**

South Korea

- **Fully operational**

South East Asia

Indonesia

- **Fully operational**

Malaysia

- **Operational with limitations**
- Malaysia government extended the Restricted Movement Order period until April 28, only essential businesses are allowed to open and operate.
- Transport logistics sector has been classified as essential for the remainder of the Restricted Movement Order period.
- DACHSER Malaysia will only be able to operate shipments (pick-up and deliveries) for which the customer has the required approval from Ministry of International Trade and Industry (MITI). Customers without this authorization will not be able to be served during the Restrict Movement Order period.
- All cross border transportation from and to Malaysia is not allowed except essential goods such as food and medical supplies; customers who have the approval from MITI are also able to arrange cross border shipments.

Singapore

- **Fully operational**

Thailand

- **Fully operational**

Vietnam

- **Fully operational**

India Subcontinent

Bangladesh

- **Operational with limitations**
- All government and private offices including DACHSER Bangladesh are closed until April 25, our teams are working from home
- Air freight: Due to the mass cancellation of passenger flights, freight capacity is severely restricted resulting in delays and an increase in transit time.
- Sea freight: Berthing congestion at Chittagong port. Import customs clearance activities can be completed only for the essential products and emergency medical items.
- Domestic trucking: Public road transport has been suspended with exception for vehicles carrying essential goods. Shortage of drivers is an issue.

India

- **Operational with limitations**
- All DACHSER branches in India are closed until May 3 complying to the extended lockdown period. The team remains to be operational remotely to assist customers via regular communication such as e-mail and phone.
- Although inland movement of all goods is now permitted, only essential goods transportation is currently operative. Transporters are facing a massive shortage of drivers as migrant workers have left for their hometowns.
- Airports and sea ports are functioning with severe limitations due to shortage of staff.
- All passengers flights, domestic and international, have been suspended until May 3.

EMEA Eastern Europe

Austria

- **Operational with limitations**
- Several communities in Tirol are completely locked down (Kappl, See; Ischgl; Galtuer; St. Anton am Arlberg) – no pick up or delivery is possible at the moment
- Borders are closed, but cargo transport out/in of country is possible with longer transit times and extra charges.

Czech Republic

- **Fully operational**

Hungary

- **Fully operational**

Poland

- **Fully operational**

Slovakia

- **Fully operational**

France & Maghreb

France

- France is fully operational
- there can be a delay in communication
- All airport warehouses and port terminals are starting to be congested therefore capacities have to be checked before booking

Morocco

- **Fully operational**

Tunisia

- **Fully operational**

Germany:

Germany

- **Fully operational**

Nordics:

Denmark

- **Fully operational**

Finland

- **Fully operational**

Sweden

- **Fully operational**

Southern Europe:

Portugal

- **Fully operational**

Spain

- **Operational with limitations**
- Total lockdown from 31.03. until 09.05. (for the time being)

- Only essential economic activities are allowed. The rest of the economy is to be closed until the mentioned date which means that Spanish activities in Export and Import will be reduced massively.
- Only a skeleton staff is working in the office.
- Air & Sea Freight is still possible and allowed and therefore the ASL will continue to work from remote with a skeleton staff
- Nevertheless difficulties in daily routines and therefore delays must be expected of course
- Reopening of the closed factories and other parts of the economy might be able starting 09th of May

Turkey

- **Fully operational**

Western Europe & Africa:

Belgium & Netherlands

- **Fully operational**

Russia

- **Fully operational**

South Africa

- **Operational with limitations**
- South Africa is facing a total shutdown since 26.03. (until 30.04.) which has the following impact:
 - Essential cargo will be transported which is: medical equipment, food and food preparation material, safety and security and anything else required for emergency situations.
 - General cargo will not be allowed to move at the moment
- All extensions will be routed to the respective staff so please dial into Dachser and dial the extension to speak to your controllers.

- All operations will be up and running
- We have a critical service staff available for delivery of essential services and will endeavour to get all shipments to hospitals and critical destinations to the destinations as fast as the systems will permit.
- We have ensured that we have enough storage space to unpack containers and store general cargo if the government allows this movement
- Airfreight:
 - All airports are open for cargo operations only
 - No international flights carrying passengers are allowed for the 21 days
 - All essential cargo from high risk countries has to be sanitised before collection but only essential cargo is permitted to move
- Seafreight
 - All seaports are open
 - No vessel staff may disembark and no vessels carrying passengers are allowed for the next 21 days
 - All essential cargo from high risk countries has to be sanitised before collection but only essential cargo is permitted to be moved
 - All deliveries of imports and containers that are not essential cargo will have to be kept in a depot by the shipping lines for the 21 days – e.g. Maersk has already given 15 days free but will charge fully after this
- Procedure
 - All essential shipments need to be accompanied by a letter from the consignee confirming that the cargo is essential cargo prior to collection and dispatch
 - No general cargo to be collected or booked for the next 21 days
 - Export from South Africa is also only for essential goods for the next 21 days
 - All cargo en-route that is restricted i.e. general cargo will be held by the carrier and released when the government announces release. All storage charges will be for the consignee's account.

Switzerland

- **Fully operational**

UK

- **Fully operational**

Americas LATAM

Argentina

- Fully operational

Brazil

- Fully operational

Chile

- Fully operational

Mexico

- Fully operational

Peru

- Fully operational

United States

- Fully operational